

Dear Colleague,

I hope this letter finds you and your families in good health. Our community has been through a lot over the last few months and I know all of us are looking forward to getting back to doing what we love to do and resuming our normal routines. While many things have changed, one thing has remained the same...Our Commitment to You and Your Patients.

As we ease back into our practices and navigate our new normal, I want you to know that the NOVA Perio Specialists Team has been preparing and is back to work! We have taken every necessary step to ensure that the safety of your patients is our #1 priority!

Our dental community has been dealing with infection control for many years and NOVA Perio Specialists has **always** exceeded the necessary recommendations set forth by our governing organizations.

Due to the Covid19 pandemic we have ordered the following products to further ensure the health and safety of our staff and patients and are being utilized daily...

- Proper Surgical Caps, Gowns, Face Shields and Masks
- Air Purifiers by Medify Air www.medifyair.com
- Purevac HVE by Dentsply Sirona <u>www.dentsplysirona.com</u>
- Aflexx HVE Arm Kit <u>www.aflexxassistarm.com</u>
- Ecolox Tech to make hypochlorous acid solution in office and the foggers are ordered and on the way.
- Touchless Hand Sanitizers
- Betadine Spray, Hydrogen Peroxide and Chlorhexidine Mouth Wash

Additionally, we have put in place the following elevated protocols in accordance with the ADA Toolkit...

- Registered with Docu-sign to eliminate the personal handling of necessary patient forms.
- We have reviewed OSHA training to include donning and doffing of PPE, why this is necessary and why we are concerned about proper asepsis.
- We are taking our own temperatures at the beginning of every day as well as taking patients temperatures at the door, prior to them entering the office.
- Communicating with patients beforehand to ask screening questions. Screening questions are asked again upon arrival for appointment.
- No magazines, coffee stations, etc., in reception area.
- Appointments will be managed to allow for social distancing between patients.
- Hand sanitizer stations throughout the office.
- Face masks provided for patients that come without one.

I wish you and your team success in your return to work and look forward to seeing all of you soon. This will pass, and we will come back stronger as a community. Be safe, keep well and take care of each other.

Jean-Claude Kharmouche